

23rd International Association For Volunteer Effort World Volunteer Conference(IAVE)

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Volunteers' protection



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SRCS works as an auxiliary to the Government during war and peace time in accordance with the RC/RC fundamental principles. with the government lines Ministries e.g. MOH, Social welfare, interior , Irrigation..etc in addition to RC/RC Movement partners, UN agencies, International and local NGOs.

Vision

The lead society in providing quality humanitarian services that brings change for competent and peaceful communities.

Mission

Improve the situation of the most vulnerable and promote human dignity and peace culture.



Sudanese Red Crescent Society



Sudanese Red Crescent Society

SRCS Strategic Objectives:

One: To promote the principles of the humanitarian values and support spirit of volunteerism.

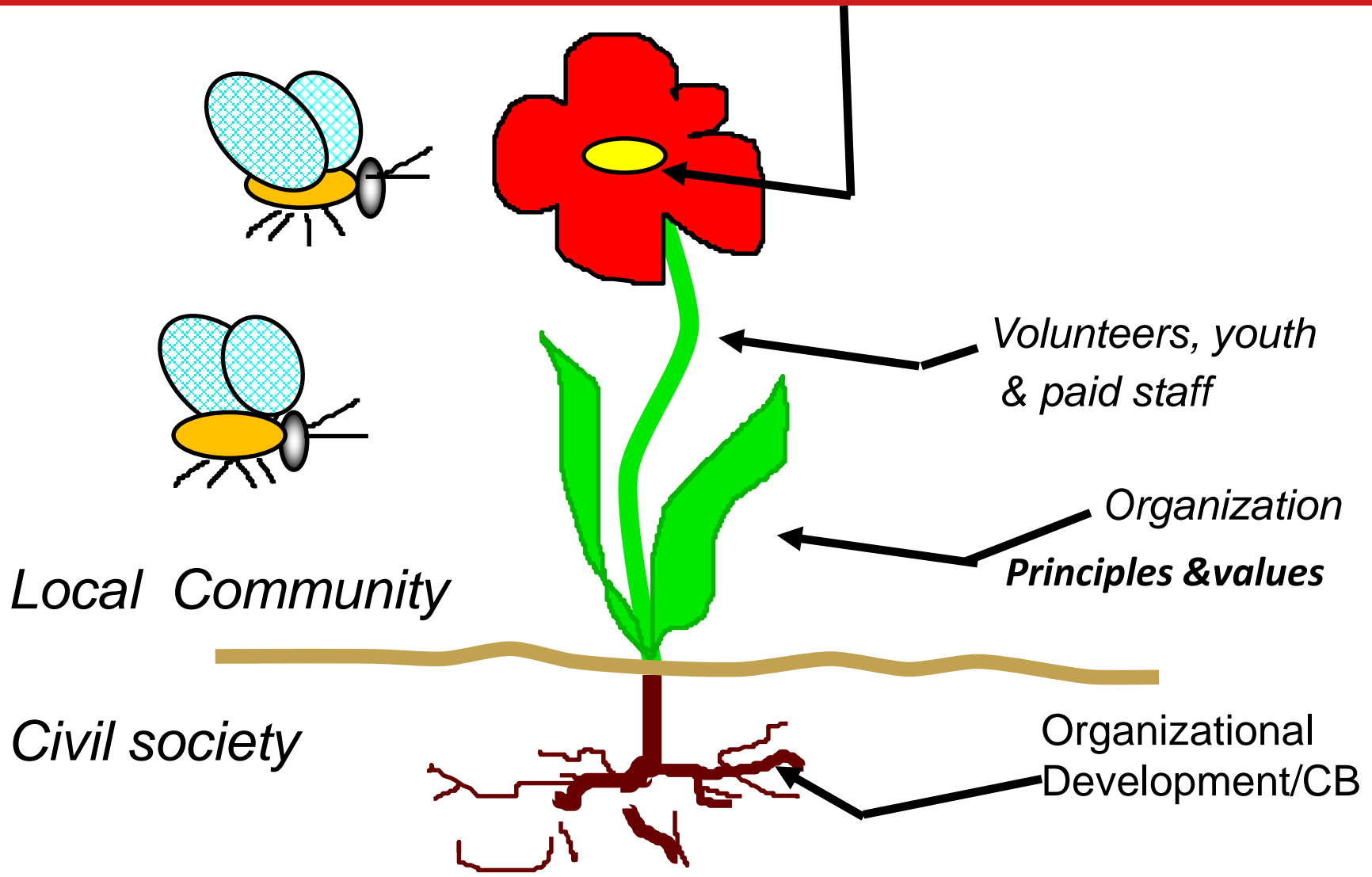
Two: To Upgrade humanitarian / health services and disaster risk reduction techniques.

Three: To disseminate social justice, peace culture and consolidate for safe life.

Sudanese Red Crescent Society



Volunteer leadership



Volunteers' protection

The three volunteering pillars

Promotion - inviting people around the world to volunteer, giving their time, enabling a positive environment for volunteers, providing workplace opportunities or exploring innovative ways to fit volunteering into their busy lives.

Protection - increase protection of volunteers by identifying gaps or barriers in laws and policies relating to issues such as liability, insurance, security, psychological support and health.

Recognition - to formally recognize the value of volunteers by incorporating their contribution into key economic and social indicators used in decision-making and planning at the highest levels. Celebrating and recognising volunteers contribution.

keeping volunteer safe, focusing on action, advocacy, prevention and assistance

The objective is to improve the volunteers protection.

By identifying gaps or barriers in laws and policies relating to issues such as liability, security, insurance, diversity, psychological support, humanitarian diplomacy, communication and health, **the duty:**

- ✓ Giving adequate preparation for humanitarian.
- ✓ Receiving training on Fundamental Principles, the use of Emblems, First Aid and stay safe courses , providing necessary materials and equipment and looking for their personal well being.
- ✓ Taking the accident insurance for volunteers.
- ✓ Increasing volunteers security, mapping the security, improving safe access.

keeping volunteer safe, focusing on action, advocacy, prevention and assistance

- Continuation:

- ✓ Providing legal support to volunteers and implementing the Code of Conduct.
- ✓ Giving psychosocial support to volunteers-managing the stress-
- ✓ Using the Humanitarian Diplomacy in favour of volunteers kidnapped in order to be released safe and sound, providing adequate communication tools which reinforces the National Society Independence, making stronger the RCRC Movement and also protecting volunteers under threats by criminals, gangs and other powers.
- ✓ Supporting volunteers being diversity-sensitive: women, girls, boys, men as well as other vulnerable groups(older people, PLHIV, disability, drug users, migrants, minorities, discriminated, LGBTI)

Be prepare for a mission or to deliver a service

All volunteers must

- ❖ Receive adequate support: legal, administrative, operational, financial, insurance, psychological care, logistics, protective equipment and other issues.
- ❖ Participate in training on Fundamental Principles/use of Emblems/First Aid and Stay safe security, courses.
- ❖ Be informed in due time about the mission or service, the risks and the opportunities.
- ❖ Participate as a decision maker and in the branch activity
- ❖ Have the right to express his/her opinion.



Volunteers insurance

Every year, volunteers are injured in the course of their humanitarian duties, and some tragically lose their lives.

Worldwide, more than **8 million volunteers**, in 90 National Societies, don't have insurance coverage at all.

Sudanese RC, insurance **1,000 volunteers (EPR team)** annually, and more than **2,500 volunteers** has social insurance.

The Secretariat of the IFRC initiated a volunteer insurance scheme to assist member Societies following a decision at the 2005 General Assembly:

“To encourage National Societies to make sure that they have adequate accident insurance coverage for volunteers, when they carry out Red Cross and Red Crescent activities”

Volunteers insurance

In 2012, **51 National Societies insured more than 45.000 volunteers**, paying 1CHF per volunteer, per year. Part of these resources came from IFRC appeals, DREF and projects.

The **“French Fund Maurice de Madre”**, managed by ICRC together with IFRC, helps RC/RC personnel affected by accidents, illness or death, while on duty. It provides support for medical costs, physical rehabilitation, professional reintegration or financial/ material assistance for the family of the deceased.

Security: Volunteers, stay safe!

Since 1994, over 350 national volunteers and staff members have died in the line of duty while providing humanitarian assistance to people affected by health crisis, disasters and/or conflict. Eleven volunteers died in 2012 and many of them were seriously wounded.

The Volunteering/ Youth Department and the Security Unit have been working together to reduce the incidents through training, creating awareness, getting accurate data and sharing information.

Volunteers could use the **Guide “Volunteers, stay safe”**, with a lesson plan and a self-assessment available in English, French, Spanish, Arabic and Russian.

Volunteers must have safe access to the vulnerable communities



Volunteers, Stay Safe!
A security guide for volunteers

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Saving lives, changing minds.

 International Federation
of Red Cross and Red Crescent Societies

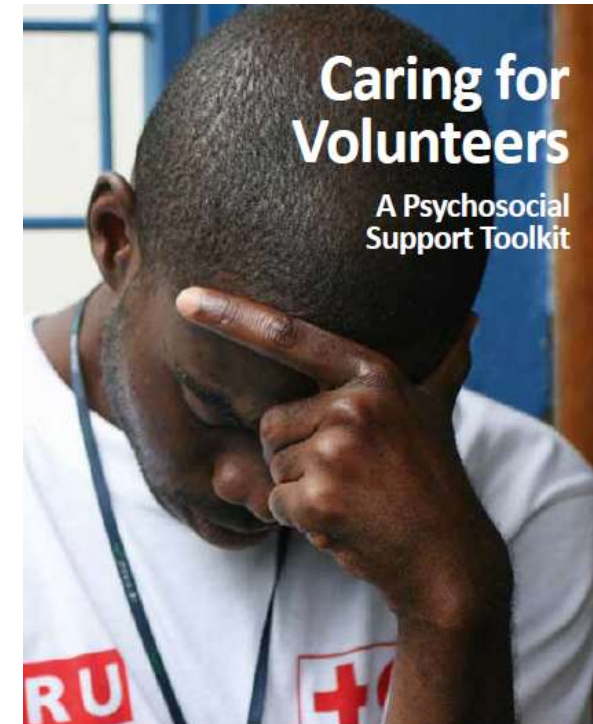
Psychosocial support for volunteers -Managing the stress-

Volunteers and staff across the globe provide important **psychosocial support** every day.

Not only in response to crisis, disasters, armed conflicts and mass shootings, but also in social programmes for slum-dwellers, with victims of violence or accidents, with elderly and isolated people, with people stigmatized because of illness and prejudice and with refugees and asylum-seekers, among other people.

We need **to be much better in training and preparing** our volunteers and staff for the important work of helping our beneficiaries – and to help ourselves and each other.

The publication **“Caring for Volunteers”**, a psychosocial support toolkit for National Societies, is a very useful tool to do that. Download from <http://psp.drk.dk/sw40688.asp>



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Psychosocial Centre
International Federation
of Red Cross and Red Crescent Societies

Volunteers Legal support and Code of Conduct

Legal issues related to volunteering, toolkit for NSs



Legal issues related to volunteering
Toolkit for National Societies

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- ✓ An inherent component of volunteer program is an understanding of the applicable legal framework and the potential legal pitfalls for both the institution and the volunteer.
- ✓ The ambition is to set out in general terms what these potential legal issues may be and provide ideas for how they can be best addressed.
- ✓ Proper management of volunteers, in compliance with the law and adoption of best practices will ensure effective legal risk management.
- ✓ A **“Code of conduct”** included in the legal toolkit is a preventive tool to set out the rights and responsibilities of volunteers and the National Societies.

Security: Volunteers, stay safe!

It's important to have a clear plan activating the Humanitarian Diplomacy systems to help volunteers kidnapped while on duty to:

- Be released safe and sound, as soon as possible;
- Provide Psychosocial support to their relatives and colleagues, affected by these circumstances
- Deliver on time, adequate communication tools which reinforce the perception of Independence of the National Society, reducing the risk to damage its image and in consequence putting in danger the staff and volunteers.
- For those under threats by gangs, criminals and power, it's important to provide protection and to ask these people to respect the RCRC people and to guarantee them safe access to the people they serve.

Personal well-being and diversity-sensitive

All volunteers must

- Be supported in all circumstances and receive help, when they have health and social needs or other problems which affect them, related to the situation of the country, crisis, disasters or emergencies:
- Be supported in all circumstances and receive help, when they have health and social needs or other problems which affect them, related to the situation of the country, crisis, disasters or emergencies:
- Be protected being diversity-sensitive: women, girls, boys, men as well as other vulnerable groups(older people, disability, migrants, minorities, discriminated persons)
- Be respected and recognised; have a voice in the organisation



Thanks



**The First IAVE Regional Volunteer Conference for the Arab Nations
Lebanon - Beirut March 2010**



International Association for Volunteer Effort



IAVE - Sudan